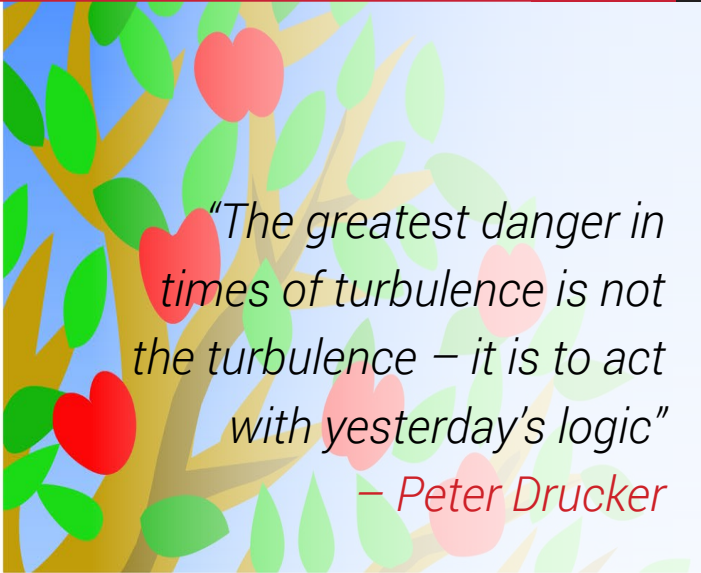
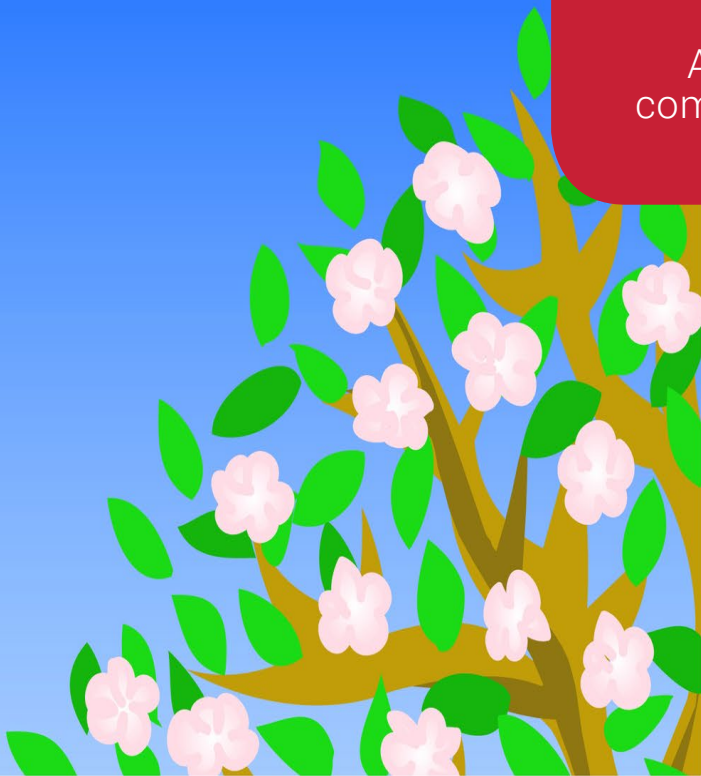


Leading and Managing Change

A **Critical 2 Day Program** to plan, communicate, implement and assess a successful change process



"The greatest danger in times of turbulence is not the turbulence – it is to act with yesterday's logic"

– Peter Drucker



"Very specific, made easy, lots of practical examples, excellent trainer. Overall very, very good!"

- Joel Fernandes.

Zayani Motors

Course Date

7th - 9th April, 2015

Location

The Ramada Jumeirah Hotel, Dubai



ISM

ISM TRAINING

*Advance your career...
achieve your goals*

ISM Training

ISM Training provides the most comprehensive range of learning and development solutions to meet the needs of individuals and companies. ISM Training helps clients achieve significant behaviour changes leading to improved productivity and increased competitive advantage in today's increasingly complex markets.

Leading and Managing Change Introduction

Leading and Managing Change is a structured approach to transitioning individuals, teams, and organizations from a current state to a desired future state.

Managers who have an understanding of the dynamics of change are better equipped to analyze the factors at play and adopt practical strategies to deal with resistance.

This two-day workshop is a broad spectrum induction into Leading and Managing Change which will help you deal with change and give you strategies to bring back to your employees. opportunities in the marketplace.

*"Change is the law of life
and those who look
only to the past or
present, are certain to
miss the future"*
– John F. Kennedy

Purpose of this course

- Enhance understanding of the drivers and triggers for change.
- Raise awareness of the models of change and their application for managing change.
- Gain an understanding of why people are resistant to change and develop the skills to overcome resistance to change.
- Understand effective people management skills in managing change.

On successful completion of the course attendees will be able to:-

- Understand the concept of change management and the need for change in an organisation.
- Understand the process for leading change.
- Be aware of and be able to apply selected change models.
- Manage change and overcome resistance to change.

Key areas covered

01 ▶ The change process.

02 ▶ The human response to change.

03 ▶ The pace of change and the pace at which people adopt change.

05 ▶ Resisting and welcoming change.

07 ▶ How to increase your resiliency to change.

09 ▶ Dealing with stress.

10 ▶ An action plan for success.

04 ▶ The pyramid response to change.

06 ▶ The Four-Room Apartment of change and how to use it.

08 ▶ Managing anger.

*Create a
change
culture...
drive
innovation!*

Who should attend?

Change Managers, Chief Executives, Managing Directors, Senior General Managers, Department Heads, Programme Directors, Company Chairmen, or HR Directors.

Participants

The course will have a maximum of 15 people who will be selected based on the type of business they are in and their job role to ensure a thorough mix of industries, ideas and experience.



Course Leader: Bill Roy

"Bill is a great coach & trainer. One to one or one to many he is always impressive"

*- Michael Mc Quillan,
Ulster Business School*

Bill is a Management & Leadership Training professional with over 20 years of consultancy experience in the UK and abroad. He has worked with a wide range of organisations in both the private and public sector, helping them to overcome the more difficult people management, development and leadership issues.

He has established himself as a dynamic and much sought after management consultant, trainer, facilitator and coach and is constantly in demand as a result. Over recent years, Bill has been working almost exclusively with 'blue-chip' clients in a wide international setting, who have a significant global footprint.

Bill is passionate about training and his knowledge, experience, creativity and sense of fun combined with his highly interactive and participative style of delivery and facilitation are consistently appreciated as an opportunity to unlock the potential of the delegates who attend his courses.

COURSE REGISTRATION FORM

Leading and Change Management



ISM
ISM TRAINING

Telephone: + 971 4 457 3814, Facsimile: + 971 4 457 3999 Email: info@ismdubai.com

01 CHOOSE YOUR PACKAGE

1 Delegate: 4,950 Dhs

2 Delegate: 9,405 Dhs

3 Delegate: 13,365 Dhs

4 Delegate: 15,840 Dhs

Registration fees include expert tuition, comprehensive course documentation, workshop materials lunch & refreshments and your official ISM framed Certificate documentation, workshop materials lunch & refreshments and your official ISM framed Certificate

02 ATTENDEE DETAILS - Please complete in block capitals

No	Full Name	Job Title	Tel (inc country code)	E-mail
01				
02				
03				
04				
05				

03 COMPANY DETAILS - Please complete in block capitals

Organisation Name: Industry:
Address: Postcode:
Country: Email:
Tel: Fax:

Authorized Signature' (Mandatory):
Authorising Signature' Name:

By signing this form I have read and agreed to ISM's terms and conditions listed below

04 INVOICE CONTACT AND PAYMENT - If different from above

Note: Payment is required BEFORE the course date. Course details will be sent to you once payments are received.

Contact person for invoicing
Tel: Fax: Email

05 TERMS & CONDITIONS

ISM reserves the right to change dates, venues, topics and trainers due to unavoidable circumstances.

Cancellation: If you cannot attend personally, a substitute delegate is welcome to join this course in your place - for no extra charge. Should you (or a substitute) be unable to attend, we will promptly refund your fee less a service charge of 10%. As spaces are strictly limited, we regret that registration received less than 30 days before the start date of the course may incur a late booking surcharge of USD50

Condition: You must inform us in writing 30 days or more before the start date of this course. No refunds are possible for cancellations received less than 30 days, before this course. Instead you will be issued with a 50% Discount Training Voucher, which entitles you (or a nominated colleague) to attend a public course arranged by ISM

Find us in Social Media

or please fax this form to + 971 4 457 3999
to receive your confirmation and delegate pack.



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